

# Employee Engagement Survey 2009

## Backgrounder

In 2004, an inter-jurisdictional group was created to develop an employee engagement model and survey to be used by governments across Canada.

The result is a questionnaire containing a core set of questions which each participating jurisdiction uses in its survey.

The inter-jurisdictional group compiles data from each jurisdiction to create a national index. Each government can compare its results with this index. This process also allows for the sharing of best practices.

The Yukon government has been a member of the inter-jurisdictional group since 2005. Other participating governments are:

- British Columbia
- Alberta
- Saskatchewan
- Manitoba
- Ontario
- New Brunswick
- Nova Scotia
- Prince Edward Island
- Newfoundland & Labrador
- Northwest Territories
- Quebec (soon to take part)
- Canada

The core set of questions, to which employees are asked to respond, include the following: “I am satisfied with my job,” “I am satisfied with my department,” “I am inspired to give my very best,” “I would prefer to stay with the Government of Yukon even if I were offered a similar job elsewhere,” “Overall, I am satisfied with my work as a Government of Yukon employee,” “I am proud to tell people I work for the Government of Yukon,” “I would recommend the Government of Yukon as a great place to work,” and “I strive to improve my department’s results.”

These questions reflect the model of employee engagement developed by the committee, based on extensive research. The research identified that engaged employees are satisfied with: their job, their organization, and their overall employment. Additionally, they feel pride for their organization, intend to remain with their organization, desire to serve or perform at high levels, positively recommend their organization to others, and improve the organization’s results.

For more information about the technical aspects of the 2009 Employee Engagement Survey, contact [craig.shippey@gov.yk.ca](mailto:craig.shippey@gov.yk.ca) (667-8780) or [diana.cousins@gov.yk.ca](mailto:diana.cousins@gov.yk.ca) (667-5458).